

House rules for the Lindt Home of Chocolate

Dear visitors, we are pleased to welcome you to the Lindt Home of Chocolate and hope you have a very pleasant visit. To make everyone as comfortable as possible here, there are certain things that need to be regulated, which is why we have put in place these house rules. The rules apply throughout the Lindt Home of Chocolate, including all outdoor areas.

1. All visitors to the Lindt Home of Chocolate must adhere to these rules.
2. Smoking is not permitted at the Lindt Home of Chocolate. You can smoke outside the building in the marked outdoor areas.
3. For your security, the Lindt Home of Chocolate is monitored by video surveillance.
4. Begging and peddling are not permitted.
5. Selling advertising material, playing music, playing sound carriers, performances and events, posting advertising material, customer surveys, etc. are not permitted without the written consent of the management.
6. Animals are not permitted on the premises
7. Bags, suitcases, backpacks, musical instruments, coats, jackets and umbrellas are not permitted in the exhibition and must be left in the lockers provided free of charge for visitors. We cannot accept any liability for items left in the lockers. You may keep handbags with essential personal items with you as long as they are a maximum size of 20 x 30 x 10 cm.
8. Items left in the lockers must be collected again when you leave the Lindt Home of Chocolate. For security reasons, the lockers are opened and emptied by Lindt Home of Chocolate employees every evening.
9. Strollers are not permitted in the exhibition spaces. Storage facilities for strollers are available in the cloakroom.

10. Photography and filming for private purposes is permitted without flash and tripod. Professional photography and filming is only allowed with prior written permission.
11. The exhibited objects may not be damaged or impaired in any other way. Visitors shall be liable for any and all damage they cause.
12. No food or drink may be taken into the exhibition. Food may only be consumed in the Lindt Café and at events organized by the Lindt Home of Chocolate. Food and drink brought with you may only be consumed in the designated outdoor area.
13. No bicycles, skateboards, scooters, roller skates, roller blades or the like may be used in the Lindt Home of Chocolate, including in the car park.
14. You are only permitted to sit on designated seats, and not on stairs or the ground.
15. Third parties must not be hindered, harassed or endangered by the behavior of visitors. Those contravening this rule will be prosecuted for trespassing.
16. Deliberate soiling, damage or improper use of the Lindt Home of Chocolate's facilities will be punished with a ban from the premises and claims for damages.
17. Some of the parking spaces in the underground car park are reserved for visitors to the Lindt Home of Chocolate. Use of the parking spaces is subject to a charge. The car park is monitored by video surveillance. No liability is accepted for parked vehicles or their contents.
18. Instructions from staff and management of the Lindt Home of Chocolate must be followed at all times. Violations of these house rules may lead to you being asked to leave the premises, criminal prosecution and claims for damages. In the event that you are asked to leave the premises, the entry price will not be refunded.

Thank you for your understanding and we hope you enjoy your visit.